

IMPORTANT

Your Inmate's Mailing Address Is Changing!

All personal mail such as letters, pictures, and drawings must now be addressed to:

Facility Name, State
Inmate's Name, Inmate Identifier
P.O. Box 247
Phoenix, MD 21131

For example:

Roanoke City Jail, VA
John Smith #11111
P.O. Box 247
Phoenix, MD 21131

To report any mail delivery issues, contact
TextBehind support directly at
info@TextBehind.com.

IMPORTANT: To ensure your mail gets delivered electronically include:

- Complete facility name (no abbreviations) and state
- Inmate's full name and identifier
- Sender's full name and physical address
- **ONLY** send personal mail such as letters, pictures, and drawings
- Follow the guidelines of the facility for checks / money orders, and attorney-client privileged mail and **DO NOT** send to the new (Phoenix, MD) address